

Information for Candidates

Results, Appeals and Certificates

Centre assessment grades

Marling School has submitted provisional (centre assessment) grades to the relevant awarding body in accordance with the Ofqual guidance¹ on *Awarding qualifications in summer 2020* and in line with the awarding body instructions.

¹ <https://www.gov.uk/government/publications/awarding-qualifications-in-summer-2020>

For the reason of fairness, awarding bodies are putting these grades through a standardisation process to ensure grading standards are consistent across all centres. **Therefore the final grades candidates receive may be different to the centre assessment grade.**

Final grades

On candidate statements of results (results slips) and certificates, final grades will be reported in the same way as in previous years.

Final grades will be issued on results day(s) in August as follows:

Date	Qualification type
13/08/2020	GCE (AS, A Levels) and other Level 3 qualifications
20/08/2020	GCSE and other Level 1/2 qualifications

Arrangements for results days

Please see attached letters below for Year 11 & 13

Concerns about your results/appeals

At results time, Ofqual will be providing information for students that sets out how their grades were calculated this year and the options available if they believe their result was not properly produced, including access to appeal. The *National Careers Service Exam Results Helpline*² offers advice each year for students who have not received the results they had hoped for. Ofqual will also make a helpline available to students and their parents or carers to talk about the appeals process and any other questions they may have about their results this summer.

² <https://www.gov.uk/careers-helpline-for-teenagers>

Awarding bodies will also likely provide information for students about results. Marling School will signpost you to any relevant information at results time.

If you have a concern about a grade you have been awarded, you can ask Marling School to:

- check whether an error was made when submitting your centre assessment grade to the awarding body
- raise a complaint with the Data Protection Officer via email (dpo@marling.gloucs.sch.uk) if you feel you have evidence of bias or that you were discriminated against; you could also pass such evidence on to the awarding body who could investigate for potential malpractice
- provide information about the opportunity to take a re-sit exam in the autumn series or in summer 2021. Re-sits will be subject to payment for each exam plus invigilators fees (costs to be confirmed)

Application deadline for re-sits:

Thursday 20th August for A-Levels

Friday 4th September for GCSEs

A candidate cannot:

- appeal against their centre assessment grades and position in the rank order
- appeal in respect of the process or procedure used by Marling in calculating their centre assessment grades and position in the rank order
- appeal directly in any respect to the awarding body

Certificates

Certificates, when received from the awarding body, will be issued to candidates. Precise arrangements to be confirmed.

Internal appeals procedure - Information relating to the appeals procedure may be subject to change on the publication of JCQ/awarding body information on appeals

Marling School will:

- appeal to an awarding body on a candidate's behalf if it believes the centre itself made an error when submitting a centre assessment grade information or if it believes an awarding body made a mistake when calculating, assigning or communicating a grade
- ask the candidate to provide written informed consent (informed consent via candidate email is acceptable) before an appeal is submitted to the awarding body as the appeal could result in the final grade being lower than, higher than, or the same as the grade which was originally awarded
- where relevant, advise an affected candidate to inform any third party (such as a university or college) that an appeal has been submitted to an awarding body

Marling School will not:

- appeal to an awarding body on a candidate's behalf if it does not believe the centre itself made an error when submitting a centre assessment grade information or if it does not believe an awarding body made a mistake when calculating, assigning or communicating a grade

The candidate will then be informed of the outcome of the internal appeal as soon as a decision has been made and in sufficient time for the centre to take any appropriate action where the internal appeal may be upheld.

If the internal appeal is upheld by the centre:

- Marling School will request information the awarding body holds that would be needed for an appeal within the time period set by the awarding body
- Marling School will submit an appeal on the candidate's behalf to meet the awarding body's deadline for appeals

Marling School will request the cost of any fee that may be charged by the awarding body (These charges are to be confirmed by the boards) for a preliminary appeal prior to making that appeal, along with a £15 administration centre fee.